




Revanth Kumar Kodam

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Profile Summary

- Site Reliability Engineer (SRE) & Technology Lead with **13+ years of IT industry experience** (4+ years in SRE).
 - Proven expertise in **automation, monitoring, incident response, and infrastructure management** ensuring high performance, availability, and scalability of systems.
 - Strong leadership: **mentored & managed 8-member SRE teams**, delivered mission-critical financial applications, and coordinated with global stakeholders.
 - Skilled in **application support (L2/L3), production reliability, cloud infrastructure, and web technologies**.
 - Recognized by Infosys with **Employee Stock Ownership Program (ESOP) awards (2022 & 2023)** for leadership and performance excellence.
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Core Competencies

- **SRE & Reliability:** Incident Management, Chaos Engineering, Observability, Root Cause Analysis
 - **Monitoring/Automation:** Splunk, Grafana, Prometheus, ITRS Geneos, PowerShell, Python, Shell
 - **Development:** ASP.NET, C#, MVC, WCF, REST/SOAP Web Services, JavaScript, HTML, jQuery
 - **Databases:** SQL Server, MySQL, IBM DB2, Aerospike
 - **Middleware & Tools:** IBM MQ, Kafka, Control-M, Harness, Bitbucket, JIRA, Confluence, TFS, SVN
 - **Methodologies:** ITIL, Agile/Scrum, DevOps Practices
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Professional Experience

Infosys India Pvt. Ltd., Hyderabad

Technology Lead / Site Reliability Engineer

09/2021 – Present

- **Led an 8-member SRE team**, mentoring engineers and improving delivery efficiency across projects
- **Reduced MTTR by 30%** with proactive monitoring (Splunk, Grafana, Control-M)
- Conducted **chaos engineering experiments**, achieving **99.98% uptime** and improved service resilience
- Partnered with developers to optimize applications, reducing **infrastructure costs by 15%**
- Implemented structured incident management, **reducing repeat incidents by 20%**

Key Project – Transaction Posting System (Client: Charles Schwab, Austin)

- Delivered **24x7 production support, deployments, and large-scale financial system maintenance**
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Web Synergies India Pvt. Ltd., Hyderabad

Sr. Analyst Programmer / Sr. Technical Consultant

12/2012 – 08/2021

- **Delivered 10+ full-cycle software projects** across banking, finance, and government sectors.
- Led development teams, improving project timelines by **20%** via Agile practices.
- Collaborated with onsite teams in **Muscat, Brunei, and Singapore** for requirement gathering and delivery.
- Enhanced production support, **improving efficiency by 25%** through advanced log analysis.
- Received **Continuous Performance Awards** and client recognition.

Major Projects

- **Build-folio Facility Management (Brunei):** Automated workflows, reducing manual effort by **40%**.
- **NIMR Job Portal (Muscat):** Built national manpower system enabling employment tracking for thousands.
- **E-Leave System (Singapore):** Improved HR reporting efficiency by **30%**.
- **Eastspring Investments (Singapore):** Automated fund reporting with SSIS/SSRS.

Education

B.Tech, Information Technology – Jyothishmathi Institute of Technology & Science (JNTU), 2009

Additional Information

- Languages: English, Hindi, Telugu
- Awards: Infosys **ESOP Awards (2022 & 2023)** for leadership & consistent high performance